

RESERVATIONS AND DEPOSITS

Reservations should be made as early as possible to guarantee desired departure dates. (20%) of the tour price, per person deposit is required at the time of booking to obtain confirmed reservations. The balance is due 60 days prior to the departure date. Within the 60 day period, all reservations must be accompanied by full payment. We reserve the right to re-invoice your reservation should an error be made in computing your package price.

QUOTATIONS

To receive a written quotation on an itinerary without committing to a confirmed booking, a non-refundable quotation fee of \$25 may be required. This will be credited to your initial deposit should you later decide to book the trip.

REFUNDS

Claims must be made in writing to Scandia World Travel, Inc., 12444 Ventura Blvd., Studio City, CA 91604, within 15 days following completion of the tour, or no refund can be made. We regret not being able to issue refunds for voluntary absences from itinerary services including but not limited to meals and/or sightseeing. If you accept a refund, you waive all other rights and remedies under applicable law. Please allow 6 to 8 weeks to process your claim.

CANCELLATIONS

If participants cancel, all cancellations must be made in writing and mailed or faxed to Scandia World Travel, Inc., 12444 Ventura Blvd., Studio City, CA 91604. Fax (818) 766-3495. The initial per-deposit is non-refundable if you cancel. For cancellations, the following penalties apply: 45-30 days before departure cancellation charges 10% of tour price, 30-7 days prior to departure, 25% of tour; For cancellations 7 days or less before departure, there will be no refund. Trip cancellation insurance is strongly recommended.

A NOTICE ON OUR RATES

The rates listed for our tours and hotels presented are negotiated for the entire 2015 season. Some tours and hotels occasionally offer reduced rates during certain periods. Such offers are always made on short notice and will unfortunately not have a bearing on prices we have negotiated. The receipt of full payment by Scandia World Travel, Inc. shall be considered as acceptance of services and rates quoted.

In cases where our rates are negotiated in currencies other than USD, we reserve the right to make adjustments in our published and invoiced prices if and when there are decreases or increases in the value of the USD versus foreign currencies.

FINAL DOCUMENTS

Are provided by Scandia World Travel, Inc. or their agents overseas upon arrival. These documents are issued in time for departure. Valid passports are required for all travelers.

SPECIAL REQUESTS

Special hotel and flight requests such as seat assignments, location of hotel room, size of bed and meals should be submitted in writing no later than 45 days prior to departure. These requests are outside of our control and therefore cannot be guaranteed.

TRAVEL DOCUMENTS

Each participant is responsible for obtaining required travel documents, such as Passports, Visas, etc.

Russian Visas: Once processed, visa fees are not refundable. Scandia World Travel, Inc. is not responsible for the refusal of a visa to any individual by any consulate. In the event of such a refusal, all expenses incurred by Scandia World Travel, Inc. to cancel, as well as all routine cancellation fees and charges will be borne by the individual.

NOT INCLUDED IN COST

Passport and items of a personal nature, i.e., room service, telephone calls, laundry, liquor and US. Airline taxes.

RESPONSIBILITY

Scandia World Travel, Inc. is acting as intermediary and agent for suppliers in selling service, or in accepted reservation bookings for services which are not directly supplied by this travel agency (such as air carriage, hotel accommodation, ground transportation, meals, tours, cruises, etc.). This agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions, errors or omissions on part of such suppliers which result in any loss, damage, delay or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice or reservation itinerary, we do not guarantee any such suppliers' rates, bookings or reservations. Scandia World Travel, Inc. shall not be responsible for any injuries, damage or losses caused to any travel in connection with terrorist activities, social or labor unrest, mechanical or construction conditions or developments, or any other actions, errors, omissions, or conditions outside the travel agency's control. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of such risk, and is advised to obtain appropriate insurance coverage against them. Your retention of tickets, reservations or bookings after issuance shall constitute consent to the above, and an agreement on your part to convey the contents hereto to your travel companions or group members. The right is reserved to decline, to accept or retain any person as a member of any tour as circumstances may demand it. Baggage is carried at the owner's risk and baggage insurance is recommended. The issuance and acceptance to tickets and vouchers shall be deemed to be consent to the above conditions. IATA carriers are responsible ONLY FOR THE AIR TRAVEL PORTION of these programs performed on behalf of the passengers in accordance with the terms and conditions of the individual passenger contracts which are subject to applicable laws, treaties and regulations governing air transportation. IATA carriers may not be held responsible for any act or omission or event during the time the passengers are not aboard the aircraft. The passengers, in purchasing the passenger contract, acknowledge and accept the forgoing conditions.

INSURANCE

Baggage, health and trip cancellation insurance is available through Scandia World Travel and is strongly recommended.